

nettvplus

A GUIDE THROUGH THE EON WORLD
WITH THE EON SMART APP

Welcome to the EON world!

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1. INSTALLATION AND ACTIVATION

1.1 SAMSUNG TV

It is necessary to register and then add a Samsung account on the TV. An account is created and added via the Samsung account option located in:

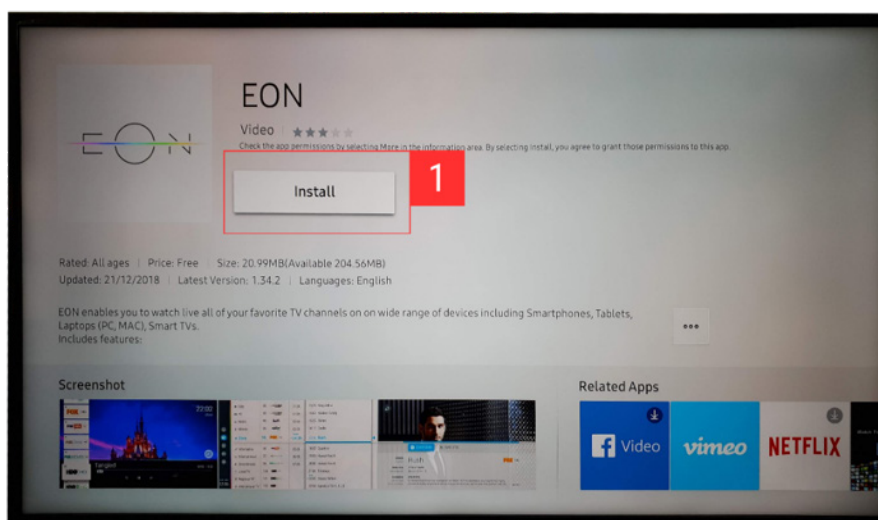
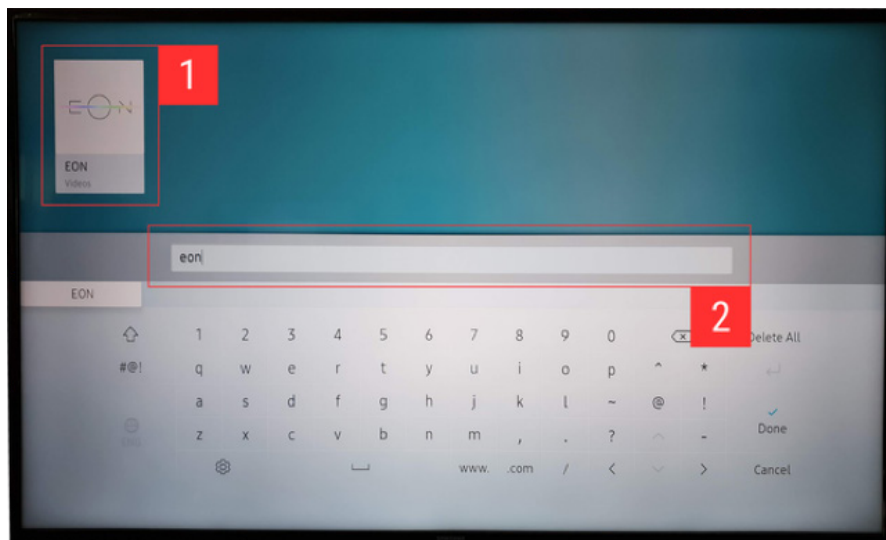
Models from 2017: Settings > System > Samsung Account

Models from 2018: Settings > General > System Manager > Samsung Account

You can download the EON application from the official Apps store, for TV models for Tizen 3 or Tizen 4 operating system. These are individual models from 2016, 2017 and 2018.

Below is a detailed explanation of how to install the EON application.

1. Press the SMART HUB button on the remote control. Select the Apps icon.
2. In the search area, type "EON," and then click the EON icon.
3. Select Install



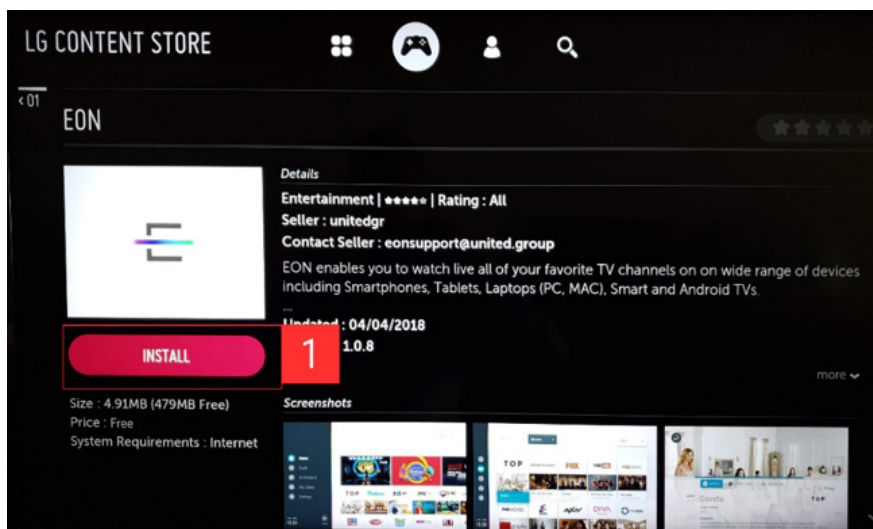
4. After that, the application will be successfully installed on your device.

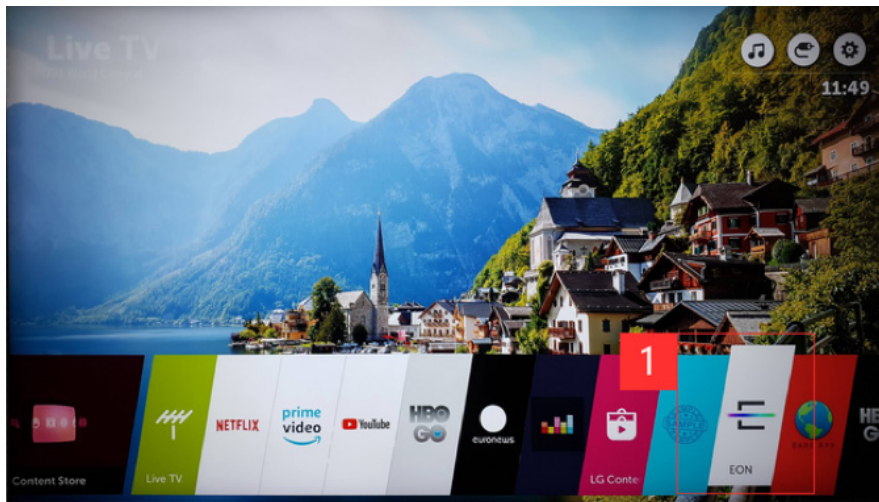


1.2 LG TV

Use the Home button on the remote to select the LG Content Store and search for the EON application. To use the EON application, you must have webOS 3.0 (2016 models), webOS 3.5 (2017 models) or webOS 4.0 (2018 models) operating system on your device. Below is a detailed explanation of how to install the EON application.

1. Press the HOME button on the remote control. Access the “LG Content Store” app on your TV.
2. In the search area, type “EON,” and then click the EON-a.V icon.
3. Select Install
4. After that, the application will be successfully installed on your device.





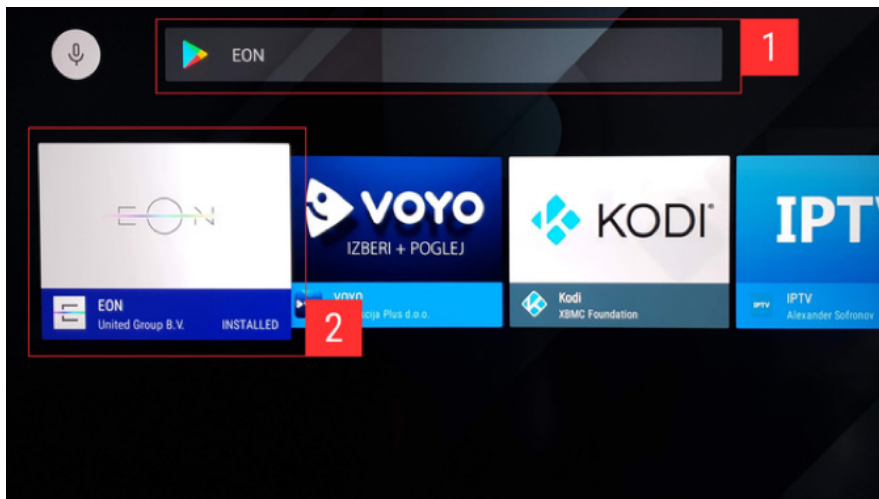
1.3 ANDROID TV

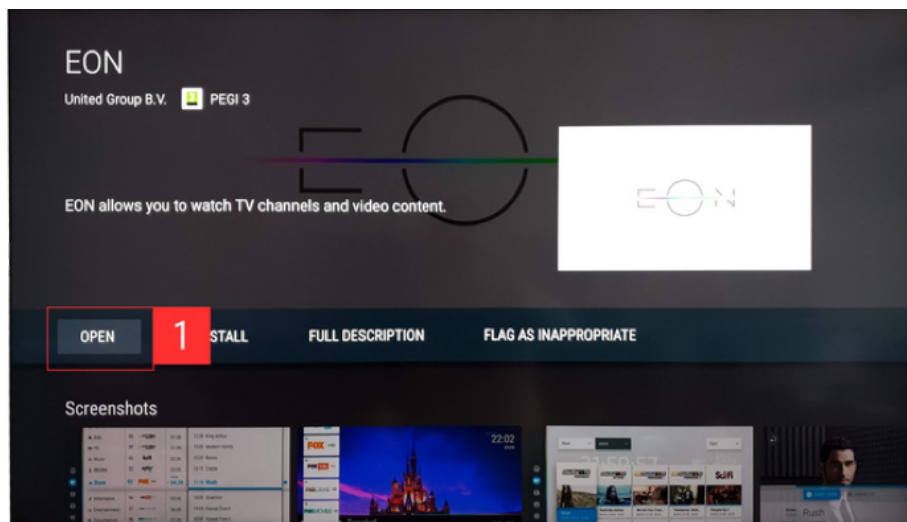
For installation to be possible, a Google Account must be added. The account is added by going to Settings> Accounts> Add Account, on the remote control.

To use the EON application, you must have an Android 6.0, or newer version of this operating system on your device. Basically, you need to have the latest version of the operating system, that “Android” recommends, installed.

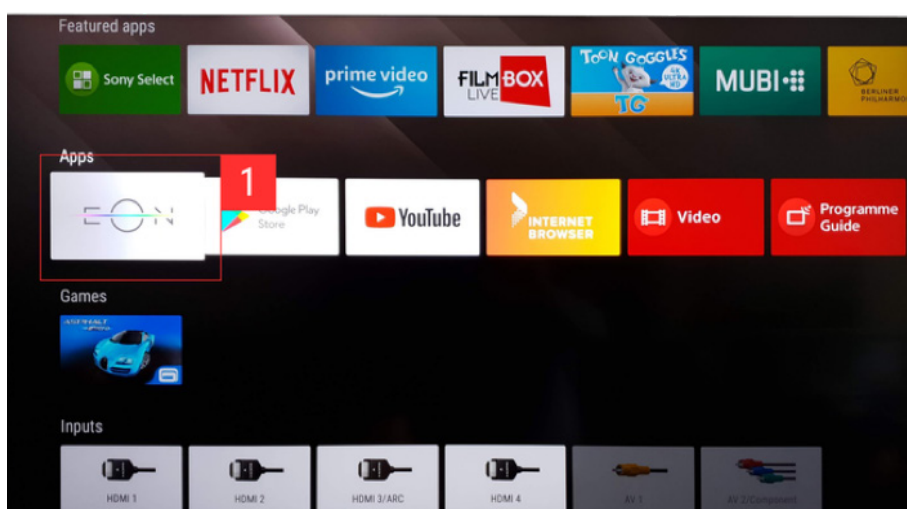
Below is a detailed explanation of how to install the EON application.

1. Access the “Google Play Store” app on your device.
2. In the search area, type “EON,” and then click the EON icon.
3. Select Install and then accept the permissions for the application.

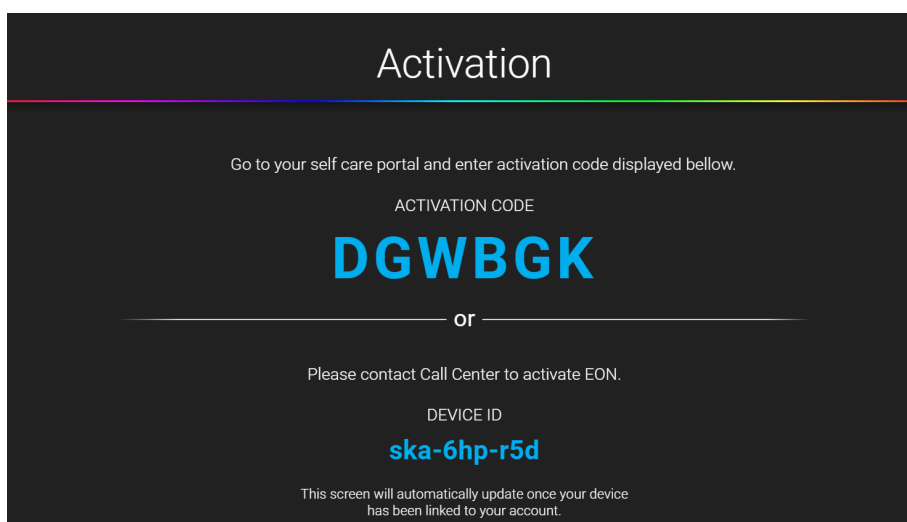




4. After that, the application will be successfully installed on your device.



After successfully completing the installation on the device, it is necessary to open the EON application on which the 6-character Activation Code will appear. Log in to the <https://moj.nettvplus.com/signin> portal and enter the activation code, after which the Home page for the EON application will appear.



You can control the EON application with the navigation and OK keys. The OK button is also used to enter the menu, as well as the Back button, which is also used to return to the previous screen or exit the application when the Home page is selected. You can change the channel or change the volume using the standard buttons.

If the remote has a numeric keypad or keys to play/pause, rewind/fast forward, they can be used in the EON application in the usual manner.

2. TIPS FOR TROUBLING DIFFICULTIES

If you have difficulties with the functioning of the EON application, you can do the following:

1. Restart the application - from the Settings menu - System settings - System - Restart, or by exiting the application on the Back button while you are in the main menu with the selected Home page
2. Restart the device on which the EON application has been installed
3. Check the internet connection (WiFi, LAN) in the device settings.
The use of a LAN connection and setting video encoding to ABR is recommended.
4. Make sure the latest version of the application has been installed
5. Check the batteries in the remote control